

The lot rotation should have been simple: First In, First Out.

But the WMS wasn't configured to enforce FIFO. The picking process didn't flag expiration dates. And the team was moving fast to hit shipping deadlines.



So when the picker went to Bay 14 to grab 500 units, he grabbed what was most convenient—not what was oldest.

Those units had been sitting there for 18 months. Eight months past expiration.

They shipped to customers. Some were consumed. Then someone noticed.



## The Aftermath:

- Full product recall
- FDA notification
- Destruction of recalled inventory
- Legal and compliance nightmare
- Brand damage that took years to recover

**The Real Cost:** Learning about lot control the hardest way possible.

How confident are you in your lot traceability right now?